

# Just get Serious<sup>®</sup> About Teamwork

*An interactive, engaging and motivating learning experience*

This program is designed to help team members work better together to accomplish team goals, grow professionally and achieve personal satisfaction. It will be customized to meet the specific needs of the client and participants. Those needs are determined through a survey completed by team members and/or a pre-presentation consultation with the team leader.

The areas to be considered to be part of the training program include:

- Understanding and/or developing the team's purpose, mission and goals
- Developing individual work-related mission statements and goals
- Communicating more effectively
- Identifying individual communication styles
- Adapting to the communication styles of team members
- Understanding the power of being positive and enthusiastic
- Holding effective meetings
- Recognizing dysfunctional team behaviors
- Identifying constructive team conflict vs. destructive conflict
- Understanding and handling team conflict
- Identifying individual conflict management styles
- Adjusting to changes affecting the team
- Determining team rewards and celebrations

Also available:

- Online personality and communication style assessments with 360° feedback capacity
- Employee surveys to provide insights into the thinking and concerns of staff members.

**For more information, contact:**

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Just Get Serious<sup>®</sup> Seminars & Speeches  
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## Program Facilitator



**Donna Satchell** specializes in helping businesses better serve their customers and helping business teams work better together. Known for her engaging and motivating style of training, Ms. Satchell has worked in various markets including government, small business, corporate, non-profit and school systems.

She provides programs in customer service, team work, time management, and presentation skills.

Ms. Satchell is a member of the National Speakers Association and the American Society for Training and Development.

Visit [www.JustGetSerious.com](http://www.JustGetSerious.com) for information about Ms. Satchell's programs, testimonials, client list, and exciting motivational videos.

Weeks later, the staff is continuing to talk about how effective and thought-provoking your presentation was.

I personally thank you for the homework that you did in learning about our organization. You demonstrated teamwork at its best!

*Yvette Hagins, Executive Director, Whitefoord Community Program*

The information you provided (on teamwork) was right on target. I'm still getting compliments about the presentation! The feedback we received is becoming the norm when you are speaker ... "Excellent" "What an authority!" "We're glad she was available". I feel GE has found the right speaker to meet many of our needs.  
*Michael Peacock, Manager of Communications, G.E. Consumer Finance*